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40412 7590 03/23/2010

IBM CORPORATION- AUSTIN (JVL)
C/O VAN LEEUWEN & VAN LEEUWEN
PO BOX 90609
AUSTIN, TX 78709-0609

EXAMINER

ROBINSON BOYCE, AKIBA K

ART UNIT

PAPER NUMBER

3628

DATE MAILED: 03/23/2010

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
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09/704,569

11/03/2000

Herman Rodriguez

AUS9-2000-0488-US1

2337

TITLE OF INVENTION: SYSTEM AND METHOD FOR AUTOMATING TRAVEL AGENT OPERATIONS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1510	\$0	\$0	\$1510	06/23/2010

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. THIS STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

HOW TO REPLY TO THIS NOTICE:

I. Review the SMALL ENTITY status shown above.

If the SMALL ENTITY is shown as YES, verify your current SMALL ENTITY status:

A. If the status is the same, pay the TOTAL FEE(S) DUE shown above.

B. If the status above is to be removed, check box 5b on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and twice the amount of the ISSUE FEE shown above, or

If the SMALL ENTITY is shown as NO:

A. Pay TOTAL FEE(S) DUE shown above, or

B. If applicant claimed SMALL ENTITY status before, or is now claiming SMALL ENTITY status, check box 5a on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and 1/2 the ISSUE FEE shown above.

II. PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

PART B - FEE(S) TRANSMITTAL

**Complete and send this form, together with applicable fee(s), to: Mail Mail Stop ISSUE FEE
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P.O. Box 1450
Alexandria, Virginia 22313-1450
or Fax (571)-273-2885**

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where appropriate. All further correspondence including the Patent, advance orders and notification of maintenance fees will be mailed to the current correspondence address as indicated unless corrected below or directed otherwise in Block 1, by (a) specifying a new correspondence address; and/or (b) indicating a separate "FEE ADDRESS" for maintenance fee notifications.

CURRENT CORRESPONDENCE ADDRESS (Note: Use Block 1 for any change of address)

40412 7590 03/23/2010

**IBM CORPORATION- AUSTIN (JVL)
C/O VAN LEEUWEN & VAN LEEUWEN
PO BOX 90609
AUSTIN, TX 78709-0609**

Note: A certificate of mailing can only be used for domestic mailings of the Fee(s) Transmittal. This certificate cannot be used for any other accompanying papers. Each additional paper, such as an assignment or formal drawing, must have its own certificate of mailing or transmission.

Certificate of Mailing or Transmission

I hereby certify that this Fee(s) Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Mail Stop ISSUE FEE address above, or being facsimile transmitted to the USPTO (571) 273-2885, on the date indicated below.

(Depositor's name)
(Signature)
(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
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09/704,569 11/03/2000 Herman Rodriguez AUS9-2000-0488-US1 2337

TITLE OF INVENTION: SYSTEM AND METHOD FOR AUTOMATING TRAVEL AGENT OPERATIONS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
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nonprovisional NO \$1510 \$0 \$0 \$1510 06/23/2010

EXAMINER	ART UNIT	CLASS-SUBCLASS
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ROBINSON BOYCE, AKIBA K 3628 705-007000

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

- ☐ Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached.
- ☐ "Fee Address" indication (or "Fee Address" Indication form PTO/SB/47; Rev 03-02 or more recent) attached. **Use of a Customer Number is required.**

2. For printing on the patent front page, list

- (1) the names of up to 3 registered patent attorneys or agents OR, alternatively, 1 _____
- (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed. 2 _____
- 3 _____

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE (B) RESIDENCE: (CITY and STATE OR COUNTRY)

Please check the appropriate assignee category or categories (will not be printed on the patent) : ☐ Individual ☐ Corporation or other private group entity ☐ Government

4a. The following fee(s) are submitted:

- ☐ Issue Fee
- ☐ Publication Fee (No small entity discount permitted)
- ☐ Advance Order - # of Copies _____

4b. Payment of Fee(s); (Please first reapply any previously paid issue fee shown above)

- ☐ A check is enclosed.
- ☐ Payment by credit card. Form PTO-2038 is attached.
- ☐ The Director is hereby authorized to charge the required fee(s), any deficiency, or credit any overpayment, to Deposit Account Number _____ (enclose an extra copy of this form).

5. Change in Entity Status (from status indicated above)

- ☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

NOTE: The Issue Fee and Publication Fee (if required) will not be accepted from anyone other than the applicant; a registered attorney or agent; or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office.

Authorized Signature _____

Date _____

Typed or printed name _____

Registration No. _____

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/704,569	11/03/2000	Herman Rodriguez	AUS9-2000-0488-US1	2337
40412	7590	03/23/2010	EXAMINER	
IBM CORPORATION- AUSTIN (JVL) C/O VAN LEEUWEN & VAN LEEUWEN PO BOX 90609 AUSTIN, TX 78709-0609			ROBINSON BOYCE, AKIBA K	
			ART UNIT	PAPER NUMBER
			3628	
DATE MAILED: 03/23/2010				

Determination of Patent Term Adjustment under 35 U.S.C. 154 (b) (application filed on or after May 29, 2000)

The Patent Term Adjustment to date is 1583 day(s). If the issue fee is paid on the date that is three months after the mailing date of this notice and the patent issues on the Tuesday before the date that is 28 weeks (six and a half months) after the mailing date of this notice, the Patent Term Adjustment will be 1583 day(s).

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Adjustment is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (<http://pair.uspto.gov>).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 or (571)-272-4200.

Notice of Allowability	Application No.	Applicant(s)	
	09/704,569	RODRIGUEZ ET AL.	
	Examiner	Art Unit	
	AKIBA K. ROBINSON BOYCE	3628	

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address--

All claims being allowable, PROSECUTION ON THE MERITS IS (OR REMAINS) CLOSED in this application. If not included herewith (or previously mailed), a Notice of Allowance (PTOL-85) or other appropriate communication will be mailed in due course. **THIS NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RIGHTS.** This application is subject to withdrawal from issue at the initiative of the Office or upon petition by the applicant. See 37 CFR 1.313 and MPEP 1308.

1. ☒ This communication is responsive to communicaitons files 12/21/09.
2. ☒ The allowed claim(s) is/are 4,5,7-10,14,15,27,32,38 and 41.
3. ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
 - a) ☐ All b) ☐ Some* c) ☐ None of the:
 1. ☐ Certified copies of the priority documents have been received.
 2. ☐ Certified copies of the priority documents have been received in Application No. _____.
 3. ☐ Copies of the certified copies of the priority documents have been received in this national stage application from the International Bureau (PCT Rule 17.2(a)).

* Certified copies not received: _____.

Applicant has THREE MONTHS FROM THE "MAILING DATE" of this communication to file a reply complying with the requirements noted below. Failure to timely comply will result in ABANDONMENT of this application.

THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.

4. ☐ A SUBSTITUTE OATH OR DECLARATION must be submitted. Note the attached EXAMINER'S AMENDMENT or NOTICE OF INFORMAL PATENT APPLICATION (PTO-152) which gives reason(s) why the oath or declaration is deficient.
5. ☐ CORRECTED DRAWINGS (as "replacement sheets") must be submitted.
 - (a) ☐ including changes required by the Notice of Draftsperson's Patent Drawing Review (PTO-948) attached
 - 1) ☐ hereto or 2) ☐ to Paper No./Mail Date _____.
 - (b) ☐ including changes required by the attached Examiner's Amendment / Comment or in the Office action of Paper No./Mail Date _____.

Identifying indicia such as the application number (see 37 CFR 1.84(c)) should be written on the drawings in the front (not the back) of each sheet. Replacement sheet(s) should be labeled as such in the header according to 37 CFR 1.121(d).
6. ☐ DEPOSIT OF and/or INFORMATION about the deposit of BIOLOGICAL MATERIAL must be submitted. Note the attached Examiner's comment regarding REQUIREMENT FOR THE DEPOSIT OF BIOLOGICAL MATERIAL.

Attachment(s)

- | | |
|--|--|
| 1. <input type="checkbox"/> Notice of References Cited (PTO-892) | 5. <input type="checkbox"/> Notice of Informal Patent Application |
| 2. <input type="checkbox"/> Notice of Draftsperson's Patent Drawing Review (PTO-948) | 6. <input type="checkbox"/> Interview Summary (PTO-413),
Paper No./Mail Date _____. |
| 3. <input type="checkbox"/> Information Disclosure Statements (PTO/SB/08),
Paper No./Mail Date _____ | 7. <input type="checkbox"/> Examiner's Amendment/Comment |
| 4. <input type="checkbox"/> Examiner's Comment Regarding Requirement for Deposit
of Biological Material | 8. <input checked="" type="checkbox"/> Examiner's Statement of Reasons for Allowance |
| | 9. <input type="checkbox"/> Other _____. |

/Akiba K Robinson-Boyce/
Primary Examiner, Art Unit 3628

Allowable Subject Matter

1. Claims 4, 5, 7-10, 14, 15, 27, 32, 38 and 41 are allowed.
2. Since allowable subject matter has been indicated, applicant is encouraged to submit formal drawings in response to this Office Action. The early submission of formal drawings will permit the Office to review the drawings for acceptability and to resolve any informalities remaining therein before the application is passed to issue. This will avoid possible delays in the issue process.
3. The following is an examiner's statement of reasons for allowance. None of the prior art of record either individually or in combination teach the following:
 - sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, wherein the automated requests include one of holding packages for customer pickup, delivering packages on a future date, and leaving packages with a neighbor.
 - sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, wherein the automated requests include at least one of holding mail for customer pickup, delivering mail on a future date, and forwarding mail to another address.
 - sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, sending one or more automated requests corresponding to travel arrangements from the computer system to

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one or more service agents wherein the service agents include one or more of the telephone systems and wherein the sending automated requests include configuring instructions corresponding to a telephone.

- sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, where destination related medical information is downloaded to a computing device that is accessible by a user in response to the received request.

- sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, wherein one of the automated requests results in increasing a user's electronic wallet balance and decreasing a user's bank account balance, the user corresponding to the travel arrangements.

- receiving the one or more sent automated request corresponding to travel arrangements from the computer system to one or more service agents at the electronic calendar system, and updating an electronic calendar maintained by the electronic calendar system with information related to the travel arrangements.

The present invention discloses an apparatus a method of handling travel arrangements. The first allowable feature of sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, wherein the automated requests include one of holding packages for customer

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pickup, delivering packages on a future date, and leaving packages with a neighbor is not disclosed by any prior art reference. The closest prior art, Chong (US 2002/0111845 A1) shows a 3-node online meeting planning system where meeting planning data is entered, and the meeting planner can implement resource browsing and meeting planning functions on a public online site. The next closest prior art, Gershman et al (US 6,401,085) discloses a system that facilitates web-based information retrieval and display system which provides an innovative collaborative interface to many popular user applications that are useful in a mobile environment. The next closest prior art, Levine (US 6,076,121) discloses a system and method of addressing and translating addresses in a network, such as a telecommunications, cellular or transportation network. The next closest prior art, Berman et al (US 5,995,939), discloses an automated networked service request and fulfillment system and method that includes "client" computer systems in the offices of professionals such as doctors, and "sponsor" computers at the sites of service providers such as test labs or insurance companies, interconnected with a mail server system that exchanges e-mail messages via the Internet or a similar network. The next closest prior art, Felger (6,553,108) discloses a method of billing a communication session between a user and a value-added service where a request is received from a user for a communication session, and payment authorization is initiated for charging a credit account an amount representing a charge for the communication session. However, Chong, Gershman et al, Levine, Berman et al and Felger all fail to disclose the feature of sending one or more automated requests corresponding to travel arrangements from the computer

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system to one or more service agents, wherein the automated requests include one of holding packages for customer pickup, delivering packages on a future date, and leaving packages with a neighbor. This distinct feature has been added to independent claim 4 and renders it allowable.

The second allowable feature of sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, wherein the automated requests include at least one of holding mail for customer pickup, delivering mail on a future date, and forwarding mail to another address is not disclosed by any prior art reference. The closest prior art, Chong (US 2002/0111845 A1) shows a 3-node online meeting planning system where meeting planning data is entered, and the meeting planner can implement resource browsing and meeting planning functions on a public online site. The next closest prior art, Gershman et al (US 6,401,085) discloses a system that facilitates web-based information retrieval and display system which provides an innovative collaborative interface to many popular user applications that are useful in a mobile environment. The next closest prior art, Levine (US 6,076,121) discloses a system and method of addressing and translating addresses in a network, such as a telecommunications, cellular or transportation network. The next closest prior art, Berman et al (US 5,995,939), discloses an automated networked service request and fulfillment system and method that includes "client" computer systems in the offices of professionals such as doctors, and "sponsor" computers at the sites of service providers such as test labs or insurance companies, interconnected with a mail server system that exchanges e-

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mail messages via the Internet or a similar network. The next closes prior art, Felger (6,553,108) discloses a method of billing a communication session between a user and a value-added service where a request is received from a user for a communication session, and payment authorization is initiated for charging a credit account an amount representing a charge for the communication session. However, Chong, Gershman et al, Levine, Berman et al and Felger all fail to disclose the feature of sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, wherein the automated requests include at least one of holding mail for customer pickup, delivering mail on a future date, and forwarding mail to another address. This distinct feature has been added to independent claim 5 and renders it allowable.

The third allowable feature of sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents wherein the service agents include one or more of the telephone systems and wherein the sending automated requests include configuring instructions corresponding to a telephone is not disclosed by any prior art reference. The closest prior art, Chong (US 2002/0111845 A1) shows a 3-node online meeting planning system where meeting planning data is entered, and the meeting planner can implement resource browsing and meeting planning functions on a public online site. The next closest prior art, Gershman et al (US 6,401,085) discloses a system that facilitates web-based information retrieval and

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display system which provides an innovative collaborative interface to many popular user applications that are useful in a mobile environment. The next closest prior art, Levine (US 6,076,121) discloses a system and method of addressing and translating addresses in a network, such as a telecommunications, cellular or transportation network. The next closest prior art, Berman et al (US 5,995,939), discloses an automated networked service request and fulfillment system and method that includes "client" computer systems in the offices of professionals such as doctors, and "sponsor" computers at the sites of service providers such as test labs or insurance companies, interconnected with a mail server system that exchanges e-mail messages via the Internet or a similar network. The next closes prior art, Felger (6,553,108) discloses a method of billing a communication session between a user and a value-added service where a request is received from a user for a communication session, and payment authorization is initiated for charging a credit account an amount representing a charge for the communication session. However, Chong, Gershman et al, Levine, Berman et al and Felger all fail to disclose the feature of sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents wherein the service agents include one or more of the telephone systems and wherein the sending automated requests include configuring instructions corresponding to a telephone. This distinct feature has been added to independent claims 7 and 32 and renders them and all claims that depend from them (8-10) allowable.

The fourth allowable feature of sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, where destination related medical information is downloaded to a computing device that is accessible by a user in response to the received request is not disclosed by any prior art reference. The closest prior art, Chong (US 2002/0111845 A1) shows a 3-node online meeting planning system where meeting planning data is entered, and the meeting planner can implement resource browsing and meeting planning functions on a public online site. The next closest prior art, Gershman et al (US 6,401,085) discloses a system that facilitates web-based information retrieval and display system which provides an innovative collaborative interface to many popular user applications that are useful in a mobile environment. The next closest prior art, Levine (US 6,076,121) discloses a system and method of addressing and translating addresses in a network, such as a telecommunications, cellular or transportation network. The next closest prior art, Berman et al (US 5,995,939), discloses an automated networked service request and fulfillment system and method that includes "client" computer systems in the offices of professionals such as doctors, and "sponsor" computers at the sites of service providers such as test labs or insurance companies, interconnected with a mail server system that exchanges e-mail messages via the Internet or a similar network. The next closest prior art, Felger (6,553,108) discloses a method of billing a communication session between a user and a value-added service where a request is received from a user for a communication session, and payment authorization is initiated for charging a credit account an amount representing a charge

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for the communication session. However, Chong, Gershman et al, Levine, Berman et al and Felger all fail to disclose the feature of sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, where destination related medical information is downloaded to a computing device that is accessible by a user in response to the received request. This distinct feature has been added to independent claims 14 and 27 and renders them and all claims that depend from them (15) allowable.

The fifth allowable feature of sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, wherein one of the automated requests results in increasing a user's electronic wallet balance and decreasing a user's bank account balance, the user corresponding to the travel arrangements is not disclosed by any prior art reference. The closest prior art, Chong (US 2002/0111845 A1) shows a 3-node online meeting planning system where meeting planning data is entered, and the meeting planner can implement resource browsing and meeting planning functions on a public online site. The next closest prior art, Gershman et al (US 6,401,085) discloses a system that facilitates web-based information retrieval and display system which provides an innovative collaborative interface to many popular user applications that are useful in a mobile environment. The next closest prior art, Levine (US 6,076,121) discloses a system and method of addressing and translating addresses in a network, such as a telecommunications, cellular or transportation network. The next closest prior art, Berman et al (US 5,995,939), discloses an automated networked service request and

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fulfillment system and method that includes "client" computer systems in the offices of professionals such as doctors, and "sponsor" computers at the sites of service providers such as test labs or insurance companies, interconnected with a mail server system that exchanges e-mail messages via the Internet or a similar network. The next closest prior art, Felger (6,553,108) discloses a method of billing a communication session between a user and a value-added service where a request is received from a user for a communication session, and payment authorization is initiated for charging a credit account an amount representing a charge for the communication session. However, Chong, Gershman et al, Levine, Berman et al and Felger all fail to disclose the feature of sending one or more automated requests corresponding to travel arrangements from the computer system to one or more service agents, wherein one of the automated requests results in increasing a user's electronic wallet balance and decreasing a user's bank account balance, the user corresponding to the travel arrangements. This distinct feature has been added to independent claim 38 and renders it allowable.

The fifth allowable feature of receiving the one or more sent automated request corresponding to travel arrangements from the computer system to one or more service agents at the electronic calendar system, and updating an electronic calendar maintained by the electronic calendar system with information related to the travel arrangements is not disclosed by any prior art reference. The closest prior art, Chong (US 2002/0111845 A1) shows a 3-node online meeting planning system where meeting planning data is entered, and the meeting planner can implement resource browsing and meeting planning functions on a public online site. The next closest prior art,

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Gershman et al (US 6,401,085) discloses a system that facilitates web-based information retrieval and display system which provides an innovative collaborative interface to many popular user applications that are useful in a mobile environment. The next closest prior art, Levine (US 6,076,121) discloses a system and method of addressing and translating addresses in a network, such as a telecommunications, cellular or transportation network. The next closest prior art, Berman et al (US 5,995,939), discloses an automated networked service request and fulfillment system and method that includes "client" computer systems in the offices of professionals such as doctors, and "sponsor" computers at the sites of service providers such as test labs or insurance companies, interconnected with a mail server system that exchanges e-mail messages via the Internet or a similar network. The next closest prior art, Felger (6,553,108) discloses a method of billing a communication session between a user and a value-added service where a request is received from a user for a communication session, and payment authorization is initiated for charging a credit account an amount representing a charge for the communication session. However, Chong, Gershman et al, Levine, Berman et al and Felger all fail to disclose the feature of receiving the one or more sent automated request corresponding to travel arrangements from the computer system to one or more service agents at the electronic calendar system, and updating an electronic calendar maintained by the electronic calendar system with information related to the travel arrangements. This distinct feature has been added to independent claim 41 and renders it allowable.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Conclusion

4. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Akiba K Robinson-Boyce whose telephone number is 571-272-6734. The examiner can normally be reached on Monday-Friday 9am-5:30pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, John Hayes can be reached on 571-272-6708. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the

•Patent Application Information Retrieval (PAIR) system, Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

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Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is 703-305-3900.

A. R. B.
March 23, 2010

/Akiba K Robinson-Boyce/
Primary Examiner, Art Unit 3628